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For Immediate Release May 18, 2022

Wichita Falls Water Payments Remain Delayed

Wichita Falls, Texas – The City of Wichita Falls Utilities Collection Department's payment system remains offline. A systems upgrade for payments is not complete.

At this time, the only water payments can be made at the Kiosk at City Hall.

During this time that the system is down, no cutoffs or late fees will be enforced.

We will alert everyone as soon as the system is back online. Thank you for your patience.

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